

HOLIDAY NOTICE
THERMO-KOOL's offices and factory will be closed Friday, March 29th, for the Good Friday Holiday.



EMPLOYEES OF THE MONTH



DWAYNE TISDALE
CUSTOMER SERVICE TECHNICIAN III,
CUSTOMER SERVICE DEPARTMENT

Thermo-Kool Customer Service Technician III, Customer Service Department – **Dwayne Tisdale** was selected Employee of the Month for November 2023. Dwayne was nominated by **Thermo-Kool** Customer Service Supervisor, **Brent Husband**, who commented, “Dwayne continues to show up for work with a smile and remains calm under pressure. I have watched him improve daily with every task he is given. He is always willing to jump in and do what is necessary to help our team and customers without hesitation while doing a tremendous job and maintaining a positive attitude. I am truly grateful to have him as a part of our team.” Dwayne has been with **Thermo-Kool** since August 1998.



DEREK HOLLIMAN
ELECTRICAL SUPPORT TECHNICIAN I
MAINTENANCE DEPARTMENT

Thermo-Kool Electrical Support Technician I, Maintenance Department – **Derek Holliman** was selected Employee of the Month for December 2023. Derek was nominated by **Thermo-Kool** Vice President and Operations Manager, **Lee Thames**, who commented, “Derek has played a technical role in the conversion of the blast chillers from R404a refrigerant to R448a. Derek is a hands-on technician who has mostly taught himself the functionality of blast chillers and does a good job to ensure the blast chillers are operational and trouble-free once they reach the customer.” Derek has been with **Thermo-Kool** since April 2021.

ONE WORD

Every year, our team selects a word to live and work by. This word is displayed in everyone's respective office as a reminder of our commitment and dedication to make the new year as successful as possible.



Rand McLaughlin
President and CEO
Courage

“We as a team have done very well in most areas these last two years, but it seems that I am constantly watching for danger and transgressions. My focus moving forward will be to have faith, trust God, and be courageous both professionally and personally.”



Heath Morris
Purchasing Supervisor
Rejuvenate

“It is important for a company to be more effective by introducing new methods, ideas, or people. It is time for all of us to rejuvenate and prosper in our professional and personal lives.”



Lee Thames
VP and Operations Manager
Tenacity

“I believe this personal goal will help me to accomplish the goals of the company by keeping focus, to find better ways of doing things, to never give up and do whatever is required to accomplish the goal.”



David Whitehead
Plant Manager
Unity

“This year, I am returning to the philosophy of one team, one goal (unity). We are all much stronger working together than we are alone fighting through any issue.”

SOULSHINE PIZZA: A SOULFUL SLICE OF THE SOUTH FOR YOUR MOUTH



By: Lisa Hinton



When you think about iconic food, what are some examples that come to mind? Cheeseburgers, hot dogs, french fries? If pizza doesn't make your list, then you're probably not from America... or Italy or Norway... or Earth. But! According to NASA, the nearest habitable planet to Earth is 4.22 lightyears away (good ole Proxima Centaur B), which means you did answer pizza, and you would be correct.



Pizza is by far the most favorite takeaway dish worldwide, and though it originated in the Naples region of Italy, pizza is a cultural food icon we all share. Every region has a different take on what makes pizza great.

Visit Japan and you'll be treated to a squid pizza, banana curry pizza in Sweden, Kangaroo pizza in Australia, or, if you're in America, you might find the group of people who like putting fruit on their pizza. Yes, I'm talking to you, pineapple people.

Regardless of your toppings preference, we can all agree that pizza is a slice of delicious convenience for every occasion. And whether you're looking for dine-in or carry-out, Soulshine Pizza is hard to beat when it comes to delivering a mouthful of Southern flavors.



Established in 2001 in Flowood, Mississippi, by mold-breaker, Chris Sartin, the lively, local pizzeria could seat up to 60 hungry customers. The restaurant's unique music inspired décor ranges from blues to psychedelic rock and roll to basically anything you *can't* find on the radio and played a big chord with influencing the menu.

In the mood for bacon? Order the CCR. For the Pineapple people, order Boss Hawg. Soulshine has every kind of pizza pie including the kitchen sink... no really, they have one called the Kitchen Sink.

This hit single was such a success that it didn't stay a single for long. The restaurant coined 'deer camp for hippies,' has since topped the charts in three additional locations: Ridgeland, Mississippi, Franklin, Tennessee, and most recently, Gluckstadt, Mississippi.

With Soulshine's customer experience being so unique, there was only one walk-in company that could match their passion for exceptional customer service, and we were honored to be a part of the hippie deer camp.



The walk-in cooler/freezer combo **Thermo-Kool** built for Soulshine's Gluckstadt location was custom-made to fit the building's unique specifications and was assembled at **Thermo-Kool's** factory location before shipment to guarantee no installation issues or cutting and pasting at the jobsite. The cooler section was manufactured floorless with interior and exterior walls made of white stucco galvanized to both promote sanitization and to effectively amplify light. The freezer section was built using the same metal finishes with the addition of smooth aluminum flooring, an NSF approved interior ramp, and a two-sided column cut to maximum storage within the space. Each door (2) was flush mounted, 36" X 76", and came equipped with a pilot light and switch assembly, vapor-proof light, dial thermometer, and vinyl strip curtains.

Thermo-Kool Customer Account Representative, **Erin Harrison**, worked on the project with **Tom Stewart** with Hotel & Restaurant Supply. The drafter working on the project was **Don Wade**.

Soulshine Pizza's newest location in Gluckstadt opened its doors to the public on December 4, 2023, and like its sister locations, has a soul for rhythm and blues and a heart for gourmet pizza. So, if pizza made your iconic food list, or if you are from 'out of town,' stop in for creative pies, po-boys, and live music. Soulshine will be sure to give you a soulful slice of the south for your mouth.



WHAT'S NEW?

THERMO-KOOL NEWS

Welcome to the world, Kohen Hayes Odom!

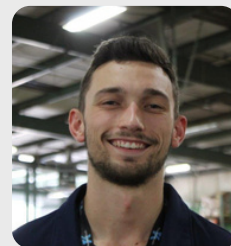
On Wednesday, December 6th, Kohen Hayes Odom made his debut into the world. At 8 lbs., 2 oz., Kohen is the happy, baby boy of Michaela Odom. Michaela has been with the company since 2021 as our downtown office's receptionist.

Thermo-Kool would like to extend our congratulations to Michaela on her beautiful baby boy and wish her and her husband the very best with their growing family. Thank you, Michaela, for all you do here at Thermo-Kool.



THERMO-KOOL NEWS

Gavin Whitehead promoted to Production Supervisor



On Monday, December 4, 2023, Gavin Whitehead was promoted to Production Supervisor. Gavin began his journey at Thermo-Kool on November 14, 2022, as part of the Maintenance team. Through assisting in departments when attendance was low, Gavin showed an aptitude for leadership and reliability that was considered to be an asset to the production supervisor team.

As a Supervisor Trainee this past year, Gavin has trained in all departments in the factory and is currently supervising the Panel Assembly and Foam department. During this time, he has continued to show exceptional leadership skills and proven his ability and willingness to get the job done in an effective and timely manner.

Please join us in congratulating Gavin on his promotion to this important position.